



REOPENING - FAQs

Q: When are you reopening?

A: The roof terrace, cocktail lounge and restaurant are open at 12:00 daily from 4th July. The club dancefloor will reopen when guidelines allow.

Q: Are you serving food?

A: Food will be available on level 3 and the roof terrace. The kitchen is closed on Monday & Tuesday.

Q: How do I make a booking?

A: You can make a booking by using the [reservations portal on our website](#). If you need any help or have any questions about making a booking you can call us on 01865 248777.

Q: What are bookings for?

A: Tables can be booked for food or drinks. We now take bookings for any group size up to 6.

Q: What if I am late for my booking?

A: If your entire group are not present at your reserved time, we may reassign your table. We highly recommend that you turn up a few minutes early.

Q: How many people can I book for?

A: We are currently taking bookings for groups of up to 6.

Q: Can I make a booking for 6+ people?

A: We are currently taking future bookings for larger groups and events. These can be made with no penalty based on changes to government restrictions.

Q: How do I order drinks and food?

A: All tables come with table service as standard. You will also be able to order food and drink via our app.

Q: Which levels are open?

A: Initially we will be reopening the rooftop and level 3 lounge bar.

Q: Can I dance?

A: We will not be opening our dance floor until permitted by government guidelines.

Q: Are there changes to opening/closing times?

A: Closing times may be subject to change.

Q: Can I sit on the roof if it is raining?

A: We have installed fixed tables, canopies and heaters on our rooftop so you can enjoy the stunning views in all but the worst weather conditions.

Q: Is TVC air conditioned?

A: Our level 3 lounge bar is fully air conditioned. Our roof terrace is open air and has heaters for colder evenings.

Q: What if I have a question that isn't answered here?

A: You can get in touch with our office team on 01865 248777 or by emailing us on mail@tvcoxford.co.uk.