

## THE VARSITY CLUB - Reservations - Frequently Asked Questions

### ***When are you open?***

**Roof Terrace** open for drinks and dining daily from 12pm - 12am (Kitchen closed Monday/Tuesday and Sunday evening)

**Cocktail bar, Lounge and Restaurant open** without restrictions

**The club dancefloor** is open Fridays and Saturdays 22:00-03:00

### ***Why isn't the roof showing as an option?***

When an area or time slot is fully booked it will not be shown as an option.

Note Saturdays are exceptionally busy and tend to be booked a few weeks in advance.

### ***Bad Weather?***

Advance rooftop bookings via the website are for tables in the covered area. These are weather proof except for stormy conditions

### ***Do you serve food?***

Yes, the kitchen is open Wednesday to Sunday\* serving main meals, small plates and sharing boards. We can also host large parties and private dining events. \*Sunday 12-4 only

### ***How do I make a booking?***

For advance bookings please use the reservations function via our website

<https://tvcoxford.co.uk/reservations/>

Groups of **up to 8 people** can be booked automatically. Popular times – especially on Saturdays – maybe fully booked so please select another time or date.

For **larger groups** or bespoke events make an enquiry using the 'Larger Bookings 9+' form and we will get back to you. The rate card for private hire can be viewed using the link below

<https://tvcoxford.co.uk/wp-content/uploads/2021/02/tvc-rate-card-2021-compressed.pdf>

### ***Can I add people to my booking?***

The roof has fixed tables and seating, generally arranged in pairs. We can usually increase a table from 5 to 6 but other changes require a new booking.

### ***Duplicated or Consecutive Booking Slots***

Please don't make website bookings for - multiple areas at the same time/ multiple time slots. We will allow you to stay longer if there is space available. Each booking slot has a minimum spend requirement of £20pp

### ***How do I book the VIP Pod / Igloo?***

The Pod is available year round and holds up to 15 as a mix of seated and standing. In Summer the doors and roof open wide. In Winter it is enclosed and has heating. A hire fee is payable for exclusive bookings. Weekend hire fee is £250 with an additional £500 minimum spend for a 3hr booking.

### ***What if I am late for my booking?***

\*We can only guarantee keeping your table for up to 15 minutes after your original booking time\* If your entire group is not present at your reserved time, we may reassign your table. If we are able to seat you, we still require the table to be returned at the finish time. We highly recommend that you arrive a few minutes early.

### ***Cancellations***

Cancellations less than 24hrs before your reservation will incur a fee either £5 or £20 per person depending on your booking

### ***When is Closing Time?***

Regular closing times are midnight Sunday-Thursday, 3am Friday and Saturday

### ***Over 21s policy?***

On Friday and Saturday evenings we operate an over-21s admission policy after 9pm. 18-20 year olds are able to stay and enjoy the venue as part of a pre-booked group.

### ***Under 18s?***

Under 18s can be admitted only with an adult family member and must not be on the premises after 22:00

***Pets?*** Sorry, we don't allow pets, although assistance dogs are permitted.

**Disabled Access?** TVC is within a period building, unfortunately there is no lift. There are 78 steps to the roof (4<sup>th</sup> floor). Toilets are situated on the 2<sup>nd</sup> floor.

**Corkage?** If you have a private event and wish to enjoy particular wines that we don't supply – corkage of £15 per bottle applies.

**Can I bring my own Cake?** – We do offer cakes and desserts at Varsity. If you wish to bring a particular cake for a special event we may charge 'cakeage' of £3 per person. We can provide refrigeration, plates and cutlery.